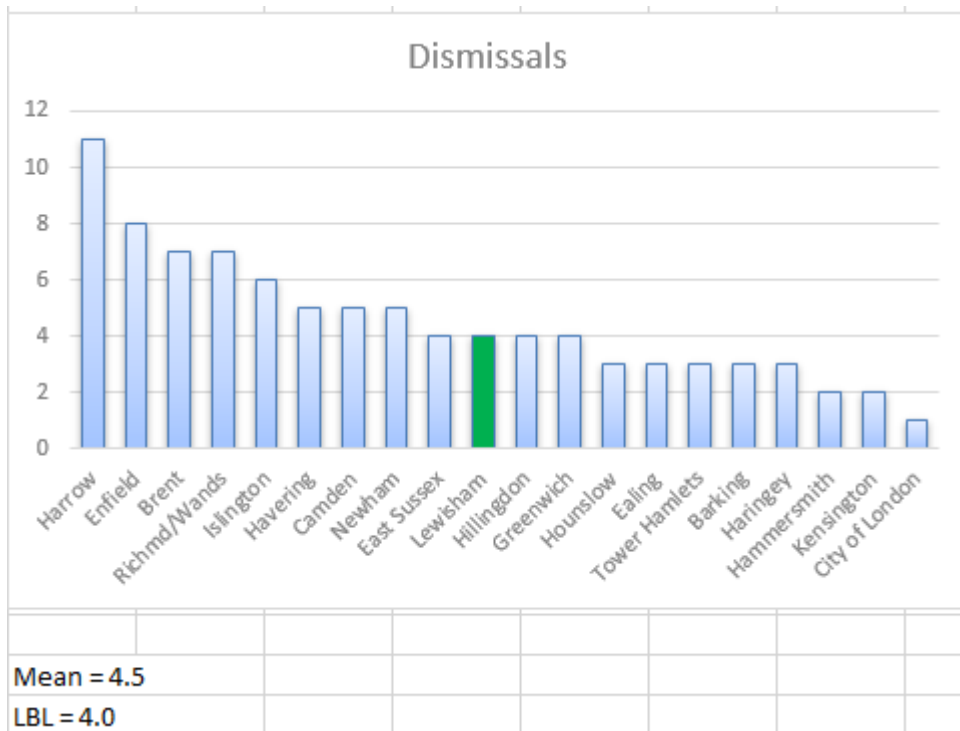
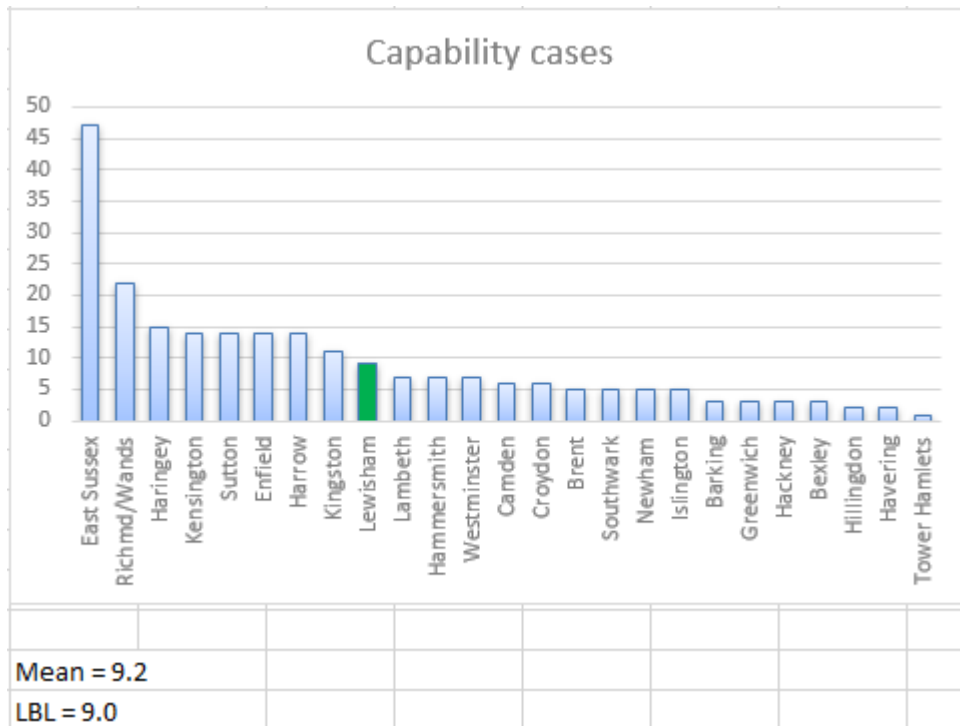
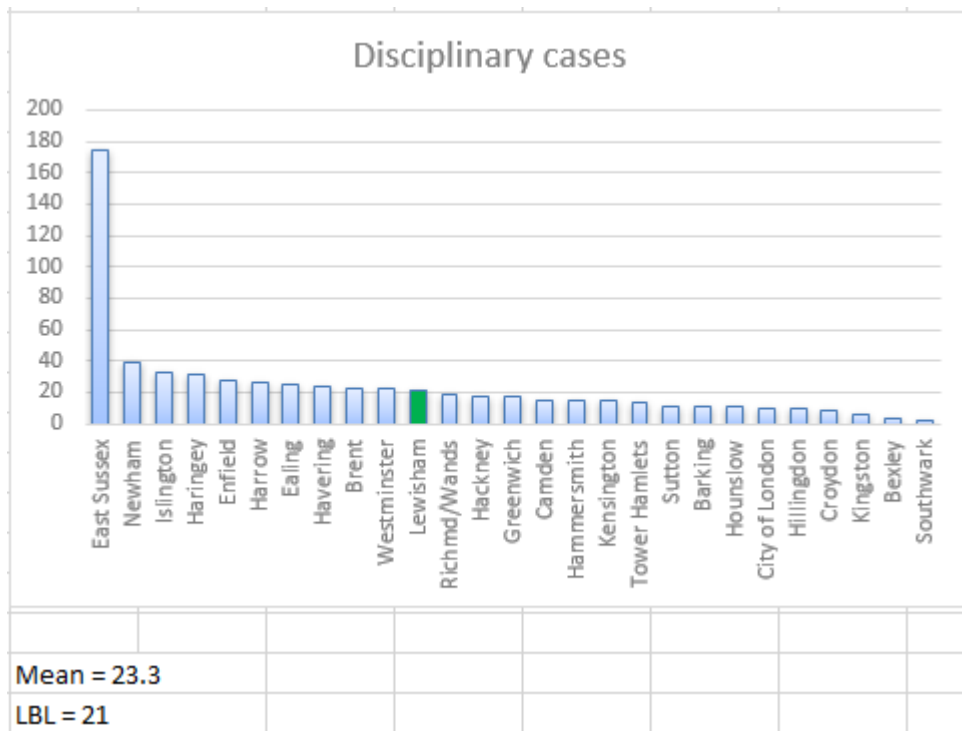


## Appendix 5: Comparative data for Casework Activity Pan-London Boroughs

The data represented below is for all closed cases, i.e., found to be upheld, and recorded for those Boroughs that submitted returns for the period 2021 to 2022. Collated data for the last full year, 2022 to 2023 has yet to be released and published. As can be seen, the mean (average) number per category is provided, along with the number of cases recorded for Lewisham and our position in comparison to other Boroughs that had provided data.



## Appendix 5: Comparative data for Casework Activity Pan-London Boroughs



NOTE: In the case of grievances, these are cases raised by staff members on other staff members as opposed to the above activity that is invoked by managers on their staff.

